

Date & Time: March 12th, 2025 12:00 PM – 1:30 PM

Location: Hybrid via Webex or in person at the new Crisis Care Center

Criminal Justice Advisory Council (CJAC) Board Members

Executive Committee Members:

* Present during this meeting

** Excused Absence

^ Representative Sent

CJAC Chair, Mayor Jenny Wilson*

CJAC Vice Chair, Sim Gill^

Suzanne Harrison*

Dea Theodore*

Rebecca Brown*

Kelly Colopy*

Chief Matthew Dumont**

Rep. Jim Dunnigan**

Judge Susan Eisenman*

Scott Fisher**

Kele Griffone*

Wendy Isom**

Chief Colleen Jacobs*

Andrew Johnston*

Judge Jojo Liu**

Rich Mauro*

Judge Brendan McCullagh**

Mayor Erin Mendenhall**

Wayne Niederhauser*

Mark Paradise*

Jim Peters*

Senator Stephanie Pitcher**

Chief Brian Redd*

Sheriff Rosie Rivera*

Judge Laura Scott*

Mayor Jeff Silvestrini**

Pamela Vickrey**

Tim Whalen**

Mayor, Salt Lake County

District Attorney, Salt Lake County

Council Member, Salt Lake County

Council Member, Salt Lake County

Deputy Executive Director, Utah Department of Corrections

Director, Salt Lake County Human Services

Chief Deputy, Salt Lake County Sheriff's Office

Utah House of Representatives

Third District Juvenile Court

Division Administrator, Salt Lake City Prosecutor's Office

Director, Salt Lake County Criminal Justice Services

Victim Advocate

LEADS Chair & Police Chief, West Valley City Police Department

Director of Homeless Policy & Outreach, Salt Lake City

Salt Lake City Justice Court

Executive Director, Salt Lake Legal Defenders Association

West Valley City Justice Court

Mayor, Salt Lake City

Chief Administrative Officer, Utah Office of Homeless Services

Third District Court Executive

State Justice Court Administrator

Senator, Utah State Senate

Police Chief, Salt Lake City Police Department

Sheriff, Salt Lake County

Presiding Judge, Third District Court

Mayor, Millcreek City Utah

Executive Director, Utah Juvenile Defender Attorneys

Director, Salt Lake County Behavioral Health Services

Salt Lake County CJAC Staff Members

Anndrea Wild*

Alexandra Allen*

Sebastian Green*

Allison Heffernan*

John Krantz*

Amber Lietz*

Brooke Lockyer*

Director, Salt Lake County Office of Homelessness & Criminal Justice Reform

Associate Director, Office of Homelessness & Criminal Justice Reform

Policy and Project Coordinator

Performance and Data Analyst

Data Analyst, Information Services

Youth Justice Coalition Coordinator

Program and Grant Coordinator

County Staff and Members of the Public Attendance: Abby Evans, Abby Senseney, Alecia Williams, Andi Faulkner, Andrea Jacobsen, Andrew Roberts, Ashton Parry, Beth Graham, Brandi Hopkins, Breanna Caruso, Brett Robinson, Bryce Howard, Cameron Jordan, Christian Sarver, Christine Petty-Brown, Dan Christensen, Dennis Faris, Draper PD Representative, Erin Litvack, Gabriella Grover, Gary Lipscomb, Gary McGrath, Graham Tinius, Gregg Golden, Hannah Gorski, Heleen McKenzie, Herb Allen, Isaac Higham, Jared Gilbert, Jason Petersen, Jeannie Edens, Judge Adam T Mow, Kara Trevino, Karen Montaño, Katherine Fife, Kathryn Calderon, Leslie Howitt, Madisen Drury, Natalie Shewell, Natalie Thompson, Neil Webster, Pascaline Mickens, Rachel Lucynski, Scott Stuck, Shane Manwaring, Stanton VanWagoner, Steve Burke, Steve Burton, T. Morgan, Todd Graham, Tori Yeates, Tracey Creno, and Unise Tu'avao

Meeting Minutes
March 12th 2025 CJAC Committee Meeting

SLCo Internal Video Link: <https://slco.webex.com/slco/ldr.php?RCID=b6723d68310ba101b2f9e933f1163871>

The audio and other meeting materials can be found on the CJAC Website: <https://www.saltlakecounty.gov/ohcjr/cjac/>

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MEETING CONVENED AT NOON

00:00	<p>Welcome and Opening remarks from CJAC Chair Mayor Wilson Post group tour of the new Crisis Care Center, positive remarks for the HMHI team and the new Crisis Care Center. The group was excited about the layout of the center and looking forward to seeing the impacts it has on clients in crisis. Thank you to all partners involved.</p>
00:53	<p>Approval of January CJAC Meeting Minutes Mayor Wilson requested a motion to approve last CJAC Meeting Minutes (1/8/25), Sheriff Rivera made a motion, Kelly Colopy seconded the motion. All were in favor.</p>
01:23	<p>Nikki McCorristin Crisis Care Center Recap and Partner Processes Nikki McCorristin gave the group a walk through of the process for partners bringing clients to the center. Niki reviewed in detail the following process Emergency Services: Bring patient to back side entrance through gates, both gates will be opened by security, gate will close for safe drop off, staff will greet and process patient and do intake with them, if an emergent medical need is identified they will be taken to ER, otherwise patient will be taken either to an inpatient room or receiving center depending on immediate need. Scrubs are only required for inpatient and receiving center, not for outpatient services.</p> <p>Questions were asked around the room and online about the processes for the Center, staffing, scrubs, chair count, and tour dates.</p> <p><i>Crisis Care Center Ribbon Cutting Event is March 28th, 2025 11 am to 1 pm</i></p>
07:12	<p>Start of Crisis Response Group Presentation with the following Organizations</p> <ul style="list-style-type: none"> - Office of Homelessness & Criminal Justice Reform (OHCJR) - Mobile Crisis Outreach Team - Salt Lake City Police Department (SLCPD) & Community Connection Team - West Valley City Police Department <p>Anndrea Wild and Allison Heffernan with Sat Lake County's Office of Homelessness and Criminal Justice Reform (OHCJR) Crisis Response Analysis Anndrea Wild and Allison Heffernan presented on their Crisis Response analysis reviewing the project timeline, current landscape of community crisis response, creation the CJAC workgroup. Additionally discussed project activities such as conduction of interviews of frontline workers, key stakeholder meetings, and review of current resources.</p>
21:22	<p>The group discussed what a crisis is and how it differs from each person. There is not one way to categorize what a crisis is and must address the individuals' needs. Also reviewed Crisis Response System Success within Salt Lake County and online resources addressing community needs.</p>
24:21	<p>Challenges that are currently faced for community crisis response consist of staffing shortages, law enforcement is first to respond in most cases, and low funding.</p>

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- 25:44 **Mobile Crisis Outreach Team (MCOT) Presentation**
 Claudine Miller MCOT Manager gave an overview of the services provided and how they are currently addressing community crises. She discussed the client data over the last four years, they have seen a significant increase year over year in client support and outreaches performed. Organizational goal is to keep at least 80% of their clients seen in the least restrictive environment as possible, they have met and exceeded this goal.
- 35:33 Claudine discussed diversion from the perspective of MCOT, stating it as an opportunity to change trajectory. Part of their diversion services is creating a crisis response safety plan, connection to services, and family support.
- 37:18 Process review of when MCOT requests Law Enforcement and/or EMS. As well as the data on the times when MCOT collaborates with Law Enforcement and the frequency the client's interaction. Additionally, Claudine reviewed the scenarios in which MCOT can help with law enforcement calls to crisis situations.
- 46:47 Overview of MCOT's current barriers, plans to for improvement in the future, as well as their program successes. Presentation ended with questions from those around the room and final thoughts.
- 52:50 **Crisis Response Versa term Data Overview**
 Anndrea Wild and Allison Heffernan from OHCJR presented on Versaterm Data, the record system that the majority of Law Enforcement agencies utilize for interaction reports. This has resulted in a Data Dashboard to understand how crisis are coded by officers created by Data Analyst John Krantz.
- Key Data Take Aways
 -Averaging 200 crisis events per day, and 6,000 per month
 -Majority of crisis events recorded between the hours of 9 am and 9 pm
- 55:55 **Sergeant Scott Stuck and Karen Montañó LCSW with Salt Lake City Police Department's (SLCPD) Community Connection Team Crisis Response Presentation**
 Sgt. Stuck and Karen Montañó reviewed how SLCPD is current addressing crisis. They discussed the five main points that address crisis calls they receive: 911 diversions to 988, Co-response Program (social worker and CIT Detective), on scene social worker request, Homeless Resource Center Squads, and Short term pro bono therapy and case management. No outside referrals are accepted due to limited resources.
- 1:00:36 Review of agencies current successes with their Community Connection Team. As well as reviewing a couple case studies for high utilization clients. The case studies help put into perspective how many community resources touch a single client and the frequency.
- 1:06:24 **Sergeant Gary Lipscomb and Tori Yeates LCSW with West Valley City Police Department (WVCPD) Crisis Response Presentation**
 Tori Yeats and Sgt. Gary Lipscomb reviewed the WVCPD tiered response to the Mental Health and Crisis Calls they receive. Tier 1 – All sworn officers (all received 40hrs of CIT Training), Tier 2 – CIT Patrol Officers (receive initial CIT training plus additional 40hrs, 80 hrs total), Tier 3 – CIT Detectives and social worker. The increased need of the client indicates an increased tier level response.
- 1:08:17 WVCPD team presenters discussed their current challenges such as HIPPA and documentation, jurisdiction communication siloing for clients with charges in multiple, lack of community resources, and officers defaulting to crisis responder role.
- 1:11:29 Torri Yeats reviewed some of their programmatic successes since implementing their tiered model, including faster resolutions and improved client outcomes.

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1:12:19

Salt Lake County OHCJR Crisis Response Recommendations

Alex Allen with OHCJR did a quick look at Salt Lake County High Utilizer data and kicked off the last portion of the presentation, which is the Salt Lake County OHCJR team's Crisis Response Recommendations. Allison Heffernan reviewed the 6 recommendations with the group, they are:

1. Crisis Response Coordinating Task Force
2. Cross System Data Integration and Information Sharing
3. Centralized Post-Crisis Care (long term client follow up)
4. Enhanced Co-Response Coordination
5. Enhance First Responder Training
6. CJAC Crisis Response Workgroup

A finalized report will be released by the OHCJR team going into detail on recommendations.

1:17:29

Closing remarks and Time for Public Comment

Chair, Mayor Wilson closed out the meeting and suggested the Crisis Response recommendations discussion get pushed to next meeting due to time restraints. Thank you to all presenters and the community for all the work to improve crisis response.

Mayor Wilson shared a recent budget modification at the County implemented by Council, it adds \$0.01 to sales tax for every \$5.00 spent. 25% of the revenue from this funding will be to open a new pod at the Oxbow Jail. The County is looking at adding additional human services resources to support this addition.

The room was opened for member updates and public comment, no comments were made.

1:22:45

Meeting Adjourned by CJAC Chair, Mayor Wilson.

Next Scheduled CJAC Meeting May 14th, 2025 12:00 to 1:30 PM

Minutes and meeting materials available via website <https://www.saltlakecounty.gov/ohcjr/cjac/>
or by request to: Brooke Lockyer BLockyer@saltlakecounty.gov 385-468-7092